THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI GIRIDHAR GOMANGO); (a) No, Sir. it is not a fact that most of the telephones are not functioning properly in Guwahati.

(b) Yes, Sir.

(c) Five complaints against the Department has been lodged in the Court by some subscribers.

(d) Department has already taken adequate measures to reduce the faults and improve calls success rate under Mission-Better Communications programmes.

Adequate measures are taken to reduce interruptions due to cable faults, to avoid wrong billing and prolonged interruptions.

Telephone connections in Upper Assam Circle

607. DR. NAGEN SAIKIA- Will the Minister of COMMUNICATIONS be pleased to state;

ta) whether it is a fact that for non-supply of materials, thousands of telephone subscribers are deprived of their connecions in the Upper Assam Circle;

(b) if so, what is the number of such subscribers; and

(c) whether Government have any proposal to pay interest on the deposit amount of the subscribers?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRl GIRIDHAR GOMANGO). (a) No Sir. Telephone connections to subscribers are not generally held up for want of materials. However, it has not been possible to provide telephone connections to all the subscribers in the waiting list due to non-availability of equipped capacity in some exchanges.

(b) The total number of subscribers in the Dibrugarh Jorhat, Tejpur and Nnw-goan divisions of Upper Assam in what ing list as on 30-6-1988 are 2525.

(c) Yes Sir. The subscribers arc paid interest on the amount of deposit the date of the peposit to the date imme diarely preceeding the date of installation

Telephone services in Malaviya Nagar

608. SHRI BIR BHADRA P R A T A P SINGH; Will the Minister of COMMU NICATIONS be pleased so stale:

(a) whether it is a fact that a large number of telephones in Malaviya Nagar New Delhi are lying out of order during the last one month;

(b) whether it is also a fact that ins pite of repeated complaints to *the* Place Exchange these telephones not been restored;

(c) if so what are the reason for and what action has beep against the erring officials for not ing the faults in time; and

(d) what are the number laints received during the month 1988 for exchange levels 644 in Malaviya Nagar and in how cases the faults have not yet he-paired?

THE MINISTER. OF STATE. 11 MINISTRY OF COMMUNIS (SHRI GIRIDHAR GOMAN No, Sir.

(b) No Sir.

(c) Question does not arise faults which were booked to promptly.

(d) About 450 complaints were during the last one month and faults have since been cleared